

SN	Matters related to	Name	Designation	Email Id	Ext. No.
Touchpoints for Members: Matters Related to Tollygunge Club					
Main Board Line: (91-33) 2417 6022, 2472 8754/8755, 2473 2316 (91-33) 2472 0480, 2473 1903 Please dial any of the above numbers and ask for the required extension.					
1. Functional Level					
• Membership					
1	New Membership / Status of existing membership application	Ms. Esha Roy	Executive	esharoy@tollygungeclub.org	143
2	Outbound Reciprocal Clubs Queries & Introduction	Mr. Avishek Rajak Ms. Esha Roy	Executive	avishekrajak@tollygungeclub.org esharoy@tollygungeclub.org	210 143
3	Existing Membership and Reciprocal Members of Kolkata Clubs	Mr. Tapas Chatterjee	Asst. Manager	tapaschatterjeejr@tollygungeclub.org	149
4	Inbound Reciprocal Members				
5	Member Billing, Outstanding & Member's Relation				
6	Membership Card				
7	Temporary Memberships				
• Rooms, Food and Beverages & Banquet					
1	Room Booking	Mr. Armaan Singh Ms. Angana Hazra	Executive Executive	armaansingh@tollygungeclub.org anganahazra@tollygungeclub.org rooms@tollygungeclub.org	130 162
2	Banquet Booking (Party & Conference)	Mr. Sudip Basu Ms. P. Shantipriya	Sr. Manager Sr. Executive	sudipbasu@tollygungeclub.org shantipriya@tollygungeclub.org banquets@tollygungeclub.org	144
3	Club Kitchens	Mr. Rajan Stanley	Executive Chef	rajanstanley@tollygungeclub.org	173
4	Club House (F&B Operations)	Mr. Anupam Mandal	Steward	anupammandal@tollygungeclub.org	418
5	18th Shamiana & Gravel, Pantiles Bars & Vendor F&B Outlets	Mr. Sudip Basu	Sr. Manager	sudipbasu@tollygungeclub.org	144
6	Banquet Billing	Mr. Avishek Rajak	Executive	avishekrajak@tollygungeclub.org	210

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7	Payments Enquiry (Fund Transfer/Cheque/Cash/Gateway)	Mr. Amit Paul Mr. Dipankar Sur Mr. Sourav Ghosh	Asst. Manager Manager Sr. Executive	amitpaul@tollygungeclub.org dipankarsur@tollygungeclub.org souravghosh@tollygungeclub.org	138 168
• Sports Facilities & Library					
1	Golf Course, Plants & Trees	Mr. Sudip Chakraborty	Asst. Manager	sudipchakraborty@tollygungeclub.org	142
2	Golf Tee Off Booking & Tournaments	Mr. Mahammed Ali	Executive	mahammedali@tollygungeclub.org sonuchoudhary@tollygungeclub.org tollygolf1@gmail.com	142
3	Golf Driving Range	Mr. Sonu Choudhary			
4	Swimming Pool & Gymnasium	Mr. Sudip Dhara	Chief Manager	mr.sudip.dhara@gmail.com	196
6	Equestrian (Stables)	Mr. Shane Domingo	Manager	shanedomingo@tollygungeclub.org	167
7	Riding Classes/Lease Livery (Billing)	Ms. Seema Dutta	Sr. Executive	seemadutta@tollygungeclub.org	241
8	Lawn Tennis/Squash/Table Tennis	Mr. Swapan Santra	Sr. GM	swapansantra@hotmail.com	153
9	Library	Ms. Suparna Bose Mr. Pranab Samal	Executive Office Asst.	library@tollygungeclub.org	231
10	Coaching & Facility Inquiries (Swimming / Tennis / Squash / Table Tennis / Billiards / Snooker / Gym / Bridge / Darts)	Ms. Sukanya Nag	Sr. Executive	sukanyanag@tollygungeclub.org	136
• Other Facilities					
1	Ayurvedic Center / L'Oreal Parlour / Spencer's / Changing Rooms / Changing Rooms & Massage Parlour	Mr. Animesh Chakraborty Mr. Krishnendu Mitra	Manager Asst. Manager	animeshchakraborty@tollygungeclub.org krishnendumitra@tollygungeclub.org	164
• Engineering & Maintenance					
1	Projects & Maintenance, Civil	Mr. Swapan Santra	GM-Projects	swapansantra@hotmail.com	153

SN	Matters related to	Name	Designation	Email Id	Ext. No.
2	Mechanical	Mr. Sudip Dhara	Chief Manager	mr.sudip.dhara@gmail.com	196
3	Electrical	Mr. Debasis Mondal	Asst. Manager	debasismondal@tollygungeclub.org	165
4	IT and Systems including App, Website Related	Mr. Ezaz Ahamad Mr. Pradip Patra	Sr. Executive Executive	ezazahamad@tollygungeclub.org pradippatra@tollygungeclub.org	141 171
• Administrations (Including medical Emergencies and Area Cleanliness)					
1	HR & Administration / Member's Parking / Security Guards	Mr. Animesh Chakraborty	Manager	animeshchakraborty@tollygungeclub.org krishnendumitra@tollygungeclub.org	164
2	Member's Parking	Mr. Krishnendu Mitra	Asst. Manager		
3	Security Guards				
• Miscellaneous					
1	Car's Sticker / RFID Sticker	Mr. Avishek Rajak	Executive	avishekrajak@tollygungeclub.org	210
2	Golf Cart / Locker Room	Mr. Sudip Dhara	Chief Manager	mr.sudip.dhara@gmail.com	196
3	Locker Room				
2. Higher Level of Escalation (If not responded to/attended to by Functional level in 48 hours)					
1	Finance & Memberships	Mr. Anirban Lahiri	Sr. GM	mr.anirbanlahiri@gmail.com	400
2	F&B, Rooms, Housekeeping & Laundry	Mr. Gautam Singh	GM	gautamksingh@tollygungeclub.org	200
3	Events Management & Sponsorship	Mr. Saibal Bose	Chief Manager	saibalbose@tollygungeclub.org	139
4	IT and Systems	Mr. J D Ghosh	Chief Manager	jdghosh@tollygungeclub.org	404
5	General Administration (Cleanliness/security/administration)	Mr. Subrato Banerjee	Chief Manager	subratobanerjee@tollygungeclub.org	408
6	Golf	Mr. Gaurav Pundir	Golf Superintendent	gauravpundir@tollygungeclub.org	142
3. General (If not responded to/attended to by Higher Level in 72 hours)					
1	All Matters	Brig V Ganapathy	CEO	vganapathy@tollygungeclub.org sunitamodi@tollygungeclub.org sukanyanag@tollygungeclub.org	140 128 136
Members are requested to save this touchpoint list for easy reference and use					