Touchpoints for Members: Matters Related to Tollygunge Club

Main Board Line: (91-33) 2417 6022, 2472 8754/8755, 2473 2316 | (91-33) 2472 0480, 2473 1903
Please dial any of the above numbers and ask for the required extension.

SN	Matters related to	Name	Designation	Email Id	Ext. No.
1. Functional Level					
• Membership					
1	New Membership / Status of existing membership application	**Ms. Esha Roy**	Executive	esharoy@tollygungeclub.org	143
2	Outbound Reciprocal Clubs Queries & Introduction	**Mr. Avishek Rajak** **Ms. Esha Roy**	Executive	avishekrajak@tollygungeclub.org esharoy@tollygungeclub.org	210 143
3	Existing Membership and Reciprocal Members of Kolkata Clubs	**Mr. Tapas Chatterjee** **Ms. Camaliya Sen**	Asst. Manager Executive	tapaschatterjeejr@tollygungeclub.org camaliyasen@tollygungeclub.org	149
4	Inbound Reciprocal Members				
5	Member Billing, Outstanding & Member's Relation				
6	Membership Card				
7	Temporary Memberships				
• Rooms, Food and Beverages & Banquet					
1	Room Booking	**Mr. Armaan Singh** **Ms. Angana Hazra**	Executive Executive	armaansingh@tollygungeclub.org anganahazra@tollygungeclub.org rooms@tollygungeclub.org	130 162
2	Banquet Booking (Party & Conference)	**Mr. Sudip Basu** **Ms. P. Shantipriya**	Sr. Manager Sr. Executive	sudipbasu@tollygungeclub.org shantipriya@tollygungeclub.org banquets@tollygungeclub.org	144
3	Club Kitchens	**Mr. Rajan Stanley**	Executive Chef	rajanstanley@tollygungeclub.org	173
4	Club House (F&B Operations)	**Mr. Anupam Mandal**	Steward	anupammandal@tollygungeclub.org	418
5	18th Shamiana & Gravel, Pantiles Bars & Vendor F&B Outlets	**Mr. Sudip Basu**	Sr. Manager	sudipbasu@tollygungeclub.org	144
6	Banquet Billing	**Mr. Avishek Rajak**	Executive	avishekrajak@tollygungeclub.org	210

SN	Matters related to	Name	Designation	Email Id	Ext. No.
7	Payments Enquery (Fund Transfer/Cheque/Cash/Gateway)	**Mr. Amit Paul** **Mr. Dipankar Sur** **Mr. Sourav Ghosh**	Asst. Manager Manager Sr. Executive	amitpaul@tollygungeclub.org dipankarsur@tollygungeclub.org souravghosh@tollygungeclub.org	138 168
• Sports Facilities & Library					
1	Golf Course, Plants & Trees	**Mr. Sudip Chakraborty**	Asst. Manager	sudipchakraborty@tollygungeclub.org	142
2	Golf Tee Off Booking & Tournaments	**Mr. Mahammed Ali** **Mr. Sonu Choudhary**	Executive	mahammedali@tollygungeclub.org sonuchoudhary@tollygungeclub.org tollygolf1@gmail.com	142
3	Golf Driving Range				
4	Swimming Pool & Gymnasium	**Mr. Sudip Dhara**	Chief Manager	mr.sudip.dhara@gmail.com	196
6	Equestrian (Stables)	**Mr. Shane Domingo**	Manager	shanedomingo@tollygungeclub.org	167
7	Riding Classes/Lease Livery (Billing)	**Ms. Seema Dutta**	Sr. Executive	seemadutta@tollygungeclub.org	241
8	Lawn Tennis/Squash/Table Tennis	**Mr. Swapan Santra**	Sr. GM	swapansantra@hotmail.com	153
9	Library	**Ms. Suparna Bose** **Mr. Pranab Samal**	Executive Office Asst.	library@tollygungeclub.org	231
10	Coaching & Facility Inquiries (Swimming / Tennis / Squash / Table Tennis / Billiards / Snooker / Gym / Bridge / Darts)	**Ms. Sukanya Nag**	Sr. Executive	sukanyanag@tollygungeclub.org	136
• Other Facilities					
1	Ayurvedic Center / L'Oreal Parlour / Spencer's / Changing Rooms / Changing Rooms & Massage Parlour	**Mr. Udayan Dey** **Mr. Noor Mohammed**	Sr. Executive Executive	udayan.dey@tollygungeclub.org	150
• Engineering & Maintenance					
1	Projects & Maintenance, Civil	**Mr. Swapan Santra**	GM-Projects	swapansantra@hotmail.com	153
2	Mechanical	**Mr. Sudip Dhara**	Chief Manager	mr.sudip.dhara@gmail.com	196
3	Electrical	**Mr. Debasis Mondal**	Asst. Manager	debasismondal@tollygungeclub.org	165
4	IT and Systems including App, Website Related	**Mr. Ezaz Ahamad** **Mr. Pradip Patra**	Asst. Manager Executive	ezazahamad@tollygungeclub.org pradippatra@tollygungeclub.org itsupport@tollygungeclub.org	141 171

SN	Matters related to	Name	Designation	Email Id	Ext. No.
• Administration, Medical Emergencies & Area Cleanliness					
1	Administration / Members' Parking / Security Guards	**Mr. Joy Deep Ghosh** **Mr. Udayan Dey** **Mr. Noor Mohammed**	Chief Manager Sr. Executive Executive	jd.ghosh@tollygungeclub.org udayan.dey@tollygungeclub.org	404 150
• Miscellaneous					
1	Car's Sticker / RFID Sticker	**Mr. Avishek Rajak**	Executive	avishekrajak@tollygungeclub.org	210
2	Golf Cart / Locker Room	**Mr. Sudip Dhara**	Chief Manager	mr.sudip.dhara@gmail.com	196
3	Locker Room				
2. Higher Level of Escalation (If not responded to/attended to by Functional level in 48 hours)					
1	Finance & Memberships	**Mr. Anirban Lahiri**	Sr. GM	mr.anirbanlahiri@gmail.com	400
2	F&B, Rooms, Housekeeping & Laundry	**Mr. Gautam Singh**	GM	gautamksingh@tollygungeclub.org	200
3	Events Management & Sponsorship	**Mr. Saibal Bose**	Chief Manager	saibalbose@tollygungeclub.org	139
4	IT and Systems	**Mr. Ezaz Ahamad**	Asst. Manager	ezazahamad@tollygungeclub.org	141
5	Human Resources & Industrial Relations Department	**Mr. Subrato Banerjee**	Chief Manager	subratobanerjee@tollygungeclub.org	408
6	Golf	**Mr. Gaurav Pundir**	Golf Superintendent	gauravpundir@tollygungeclub.org	142
3. General (If not responded to/attended to by Higher Level in 72 hours)					
1	All Matters	**Brig V Ganapathy**	CEO	vganapathy@tollygungeclub.org sunitamodi@tollygungeclub.org sukanyanag@tollygungeclub.org	140 128 136

Members are requested to save this touchpoint list for easy reference and use