



THE TOLLYGUNGE CLUB LTD.

120, DESHAPRAN SASMAL ROAD,

KOLKATA - 700 033

WEST BENGAL

INDIA

Tennis Court Booking: No-Show & Proxy / Delegated Reservations

Dear Members,

It has come to our attention that some members are not attending their reserved tennis court slots without cancelling in advance, which prevents others from enjoying the facilities.

Additionally, some members book by proxy or delegation, where they reserve slots in/ through other members names for extended play for a pre-planned group. This practice also limits opportunities for other genuinely interested members.

To ensure fair access for all, starting 1st November 2024, a **No-Show Charges** of ₹100 will apply to those who do not show up without prior cancellation. Members can cancel up to 6 hours before their scheduled time slot. Also, if a member is not present within 15 minutes of the start time, the slot will be reallocated.

No-show charges will be exempt in cases of bad weather in which case bookings will be cancelled by the marker in-charge Nizam Ansari (Mob: 9831027180).

We also request members to limit bookings to one slot and avoid proxy or delegated bookings. If courts are free, members may continue to play.

Thank you for your understanding and cooperation.


Brig V Ganapathy (Retd)
Chief Executive Officer

21st October 2024