THE TOLLYGUNGE CLUB LIMITED



120, DESHAPRAN SASMAL ROAD, KOLKATA - 700 033 WEST BENGAL INDIA

Ref No. MM/686/2025

Revised Pickleball Court Booking Policy

Dear Members.

Please note that due to the rising popularity of Pickleball, the following booking policy updates will be effective from 1st May, 2025 to help ensure fair access for all members:

Booking Rules

- Each booking must include at least two players the booker and one additional player (member or guest).
- Only include names of those who will be attending and actively playing. Placeholder bookings (e.g. adding names of family members who won't attend) are not permitted. Repeated instances may be reviewed to maintain fairness.
- One booking is permitted per membership number per day (including bookings made by spouse or dependents).
- Bookings open at 10:30 AM for the following day.
- Cancellations must be made at least 6 hours in advance.

Charges

- · Court fee for members Nil
- Court fee for guests ₹200/- per hour (guest fee extra as applicable)
- Ball-boy service (optional) ₹100/- per hour
- No-show Charges ₹100/- (applicable to the member who booked, if not cancelled the booking at least 6 hours in advance and did not turn up)

Peak Hour Booking Limitation

- A maximum of 3 bookings are permitted per week during peak hours (Tuesday to Sunday, 4:00 PM - 7:00 PM) per membership number (including primary member, spouse, or dependents).
- This applies even if the member is listed as a partner player in another booking.
- The App will automatically restrict additional peak-hour bookings beyond the limit.

Thank you for your cooperation in maintaining a smooth and fair booking system. For any queries, please contact **Ms. Aakriti Jhunjhunwala** at <u>aakriti181191@gmail.com</u>

Brig V Ganapathy (Retd)
CE & Managing Member

17th April, 2025

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